



Coming to the UK as a visitor

You must call this number +44(0)7557 205925 (Border Force Portsmouth) before you disembark the vessel.

You do not need to call if you have existing permission to enter or remain, or have a right of entry to the UK.

You must have received notification of your permission to enter the UK prior to disembarking your vessel, this may be granted remotely (without physically seeing a Border Force Officer).

Failure to obtain permission to enter the UK may result in you entering the UK illegally and subject to enforcement action.

However, you must call the HMRC National Yachtline to make an arrival report for customs purposes +44(0)300 123 2012.

For further information visit [GOV.UK](https://www.gov.uk)

General Maritime

•**EU/EEA Travellers** must call the local Border Force Office for the relevant arrival location in order to be granted permission to enter the UK.

Customs rules are also changing –further information can be found on www.gov.uk

Frequently asked questions –General Aviation/Maritime

What happens if a EU/EEA traveller does not seek permission to enter?

Failure to obtain permission to enter may result in them entering the UK illegally and being subject to enforcement action.

What information does a EU/EEA traveller need to provide to Border Force

Name, date of birth, nationality and document number, as a minimum, however Border Force reserve the right to ask for further information.

Can this information be provided online and in advance?

For General Maritime we are working towards creating a digital platform however this is not available at this time.

Do they need to submit a remote clearance form?

If you are a national of Australia, Canada, Japan, New Zealand, Singapore, South Korea, United States of America, or an EU/EEA Swiss national you are no longer required to routinely submit a remote clearance form.

What happens if they can't make contact on the phone.

During periods of high demand it may take longer than normal for Border Force to answer a call. Travellers are advised to keep trying the numbers listed until they have spoken to and received permission to enter the UK. The telephone numbers listed are operational 24 hours a day. However you can also call prior to your arrival declaring your anticipated arrival date, time and location.

What happens if someone has landed by aircraft/vessel and haven't received a notification to say they can disembark, what should they do?

They should remain in their vessel and contact the fixed based operator (FBO) requesting them to contact Border Force if they have a FBO. Otherwise they should contact Border Force on the number provided.

Do I need to fly the yellow 'Q' flag?

If you are arriving from outside the UK (and this includes the Channel Islands) you must fly the 'Q' flag, where it can readily be seen, as soon as you enter UK waters (the 12 mile limit). Do not take down the flag until you have finished reporting to the customs authorities. Failure to comply will make you liable to a penalty. If you are arriving from an EU member state into Northern Ireland, there is no need to fly the 'Q' flag.

Please also click on the link below for more information

[Notice 8: sailing your pleasure craft to and from the UK - GOV.UK \(www.gov.uk\)](https://www.gov.uk/government/consultations/notice-8-sailing-your-pleasure-craft-to-and-from-the-uk)